



Job Title: Customer Service Rockstar

Company Name: Pinnacle Branding

PPAI Membership Number: 612960

Job Location: Anywhere!!

Contact: Please email your resume to Kim Pulliam at kim@pinnaclebranding.com

Pinnacle Branding is seeking an experienced, detail oriented and motivated individual who can be an intricate part of our growing company. The CSR role is indeed one of customer service, but not as it is often understood and widely used. This roll isn't as much "customer facing interaction" as a "Customer Service" title may lead someone to think. This role is detailed, fast paced, and requires priority management and critical thinking skills. If you fit these criteria, we want to talk to you!

This is a work anywhere in the world with an excellent Wi-Fi connection position!

The applicant must have:

- Facilis platform experience HUGE perk!
- Excellent communication, writing, project & time management skills with proven attention to detail;
- Experience with Microsoft Office or equivalent, including word processing, spreadsheets & e-mail;
- Knowledge of decorating processes including silk-screening, embroidery, embossing, engraving, etc.
- Knowledge of printing processes including spot color & 4-color process printing;
- Working familiarity with product fulfillment processes